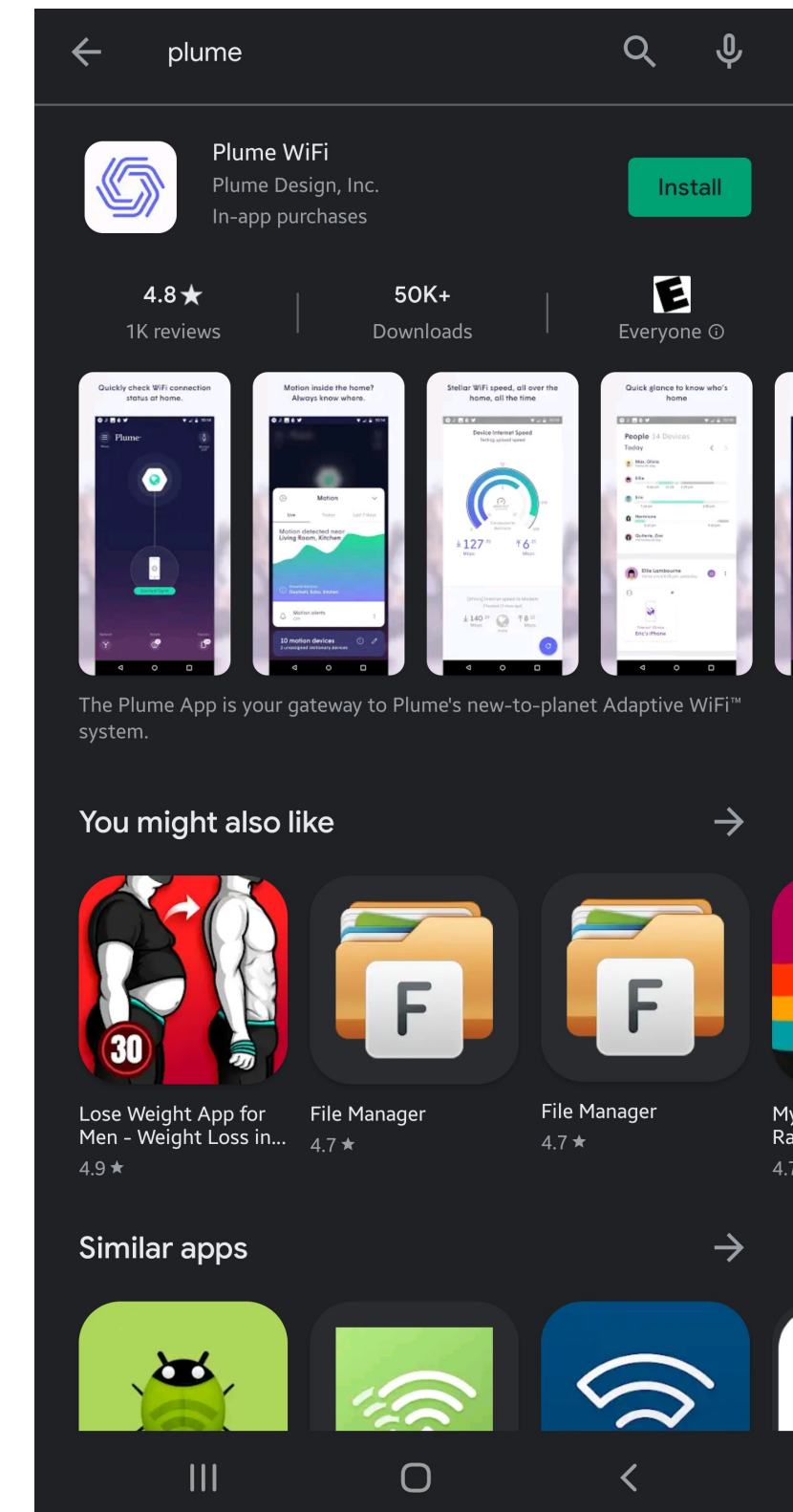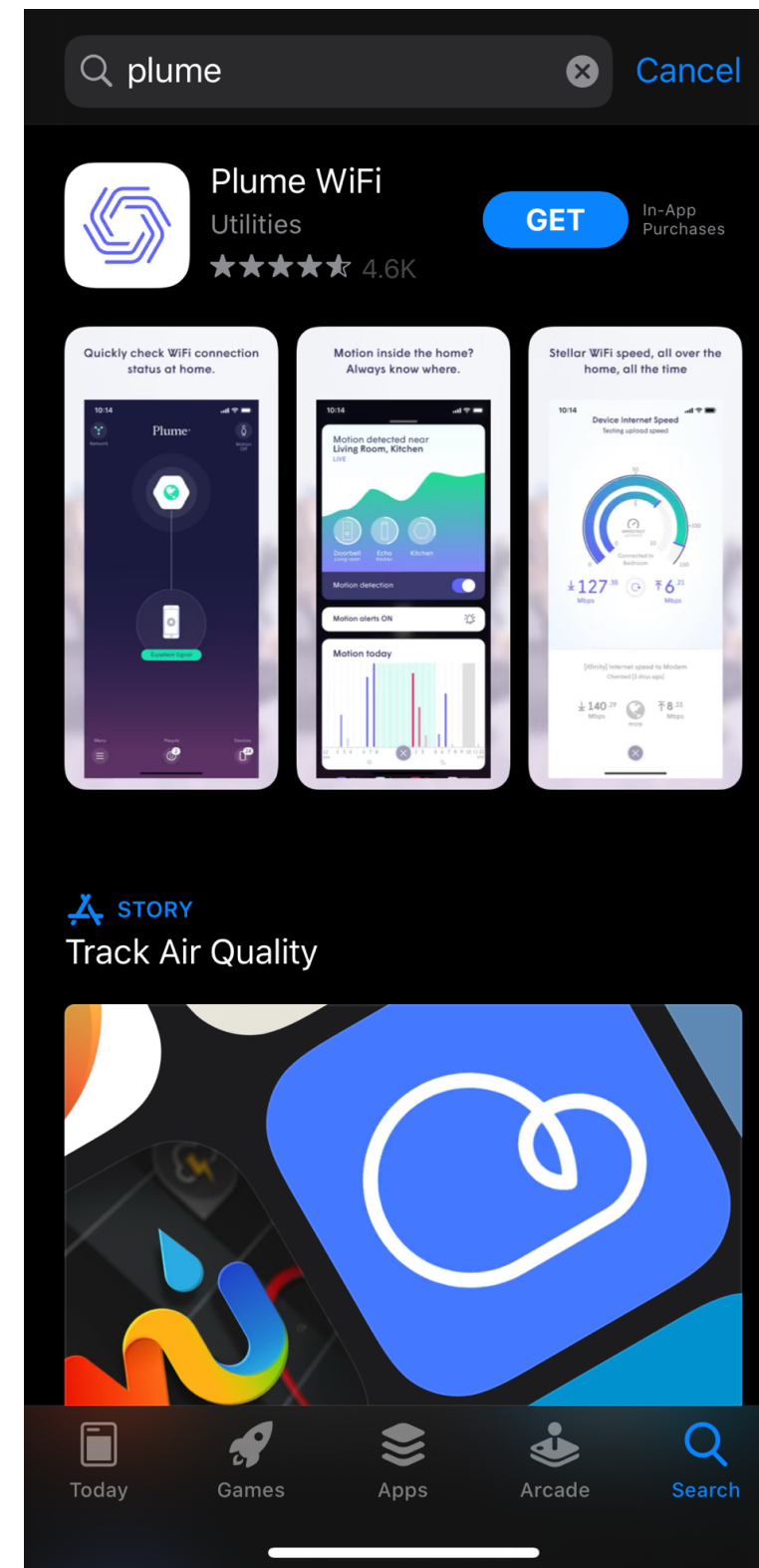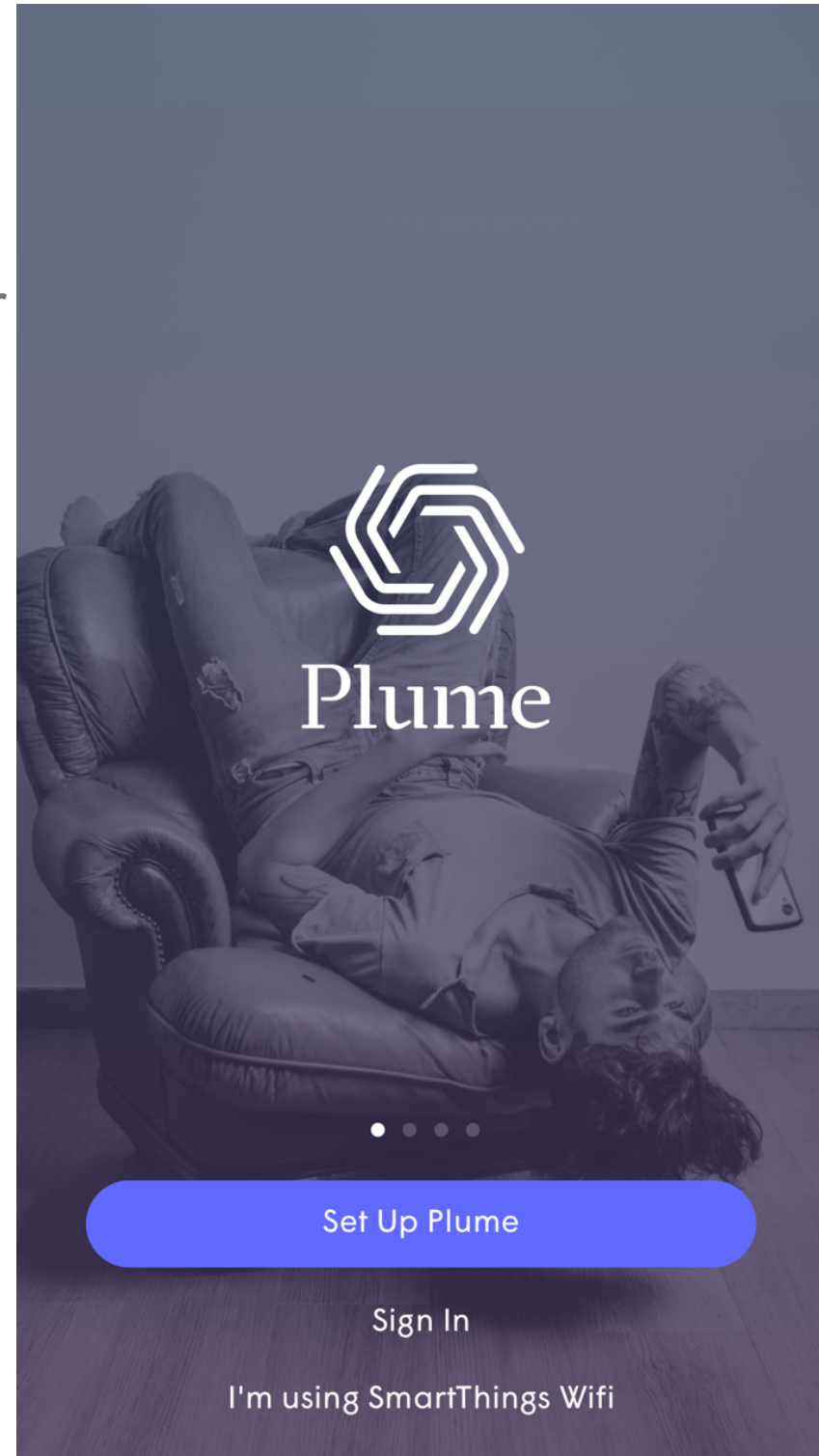Plume

Download Plume App

- On your iOS device, enter the App Store and search for Plume. Then tap the Get button to download.

- On your Android device, enter the Google Play Store and search for Plume. Then tap on the install button to download.

Account Setup

- Launch the Plume app and choose the Set Up Plume option.

- The app will prompt you to enter your name and email. This will be your new Plume Account

- Choose your Plume account and password, which must be at least 8 characters long.

Plume

Set Up Plume

Sign In

I'm using SmartThings Wifi

< BACK

Welcome to Plume

Let's get started by creating your account!

👤 John smith

✉ myname@fakemail.com

Next

< BACK

Hi John!

myname@fakemail.com

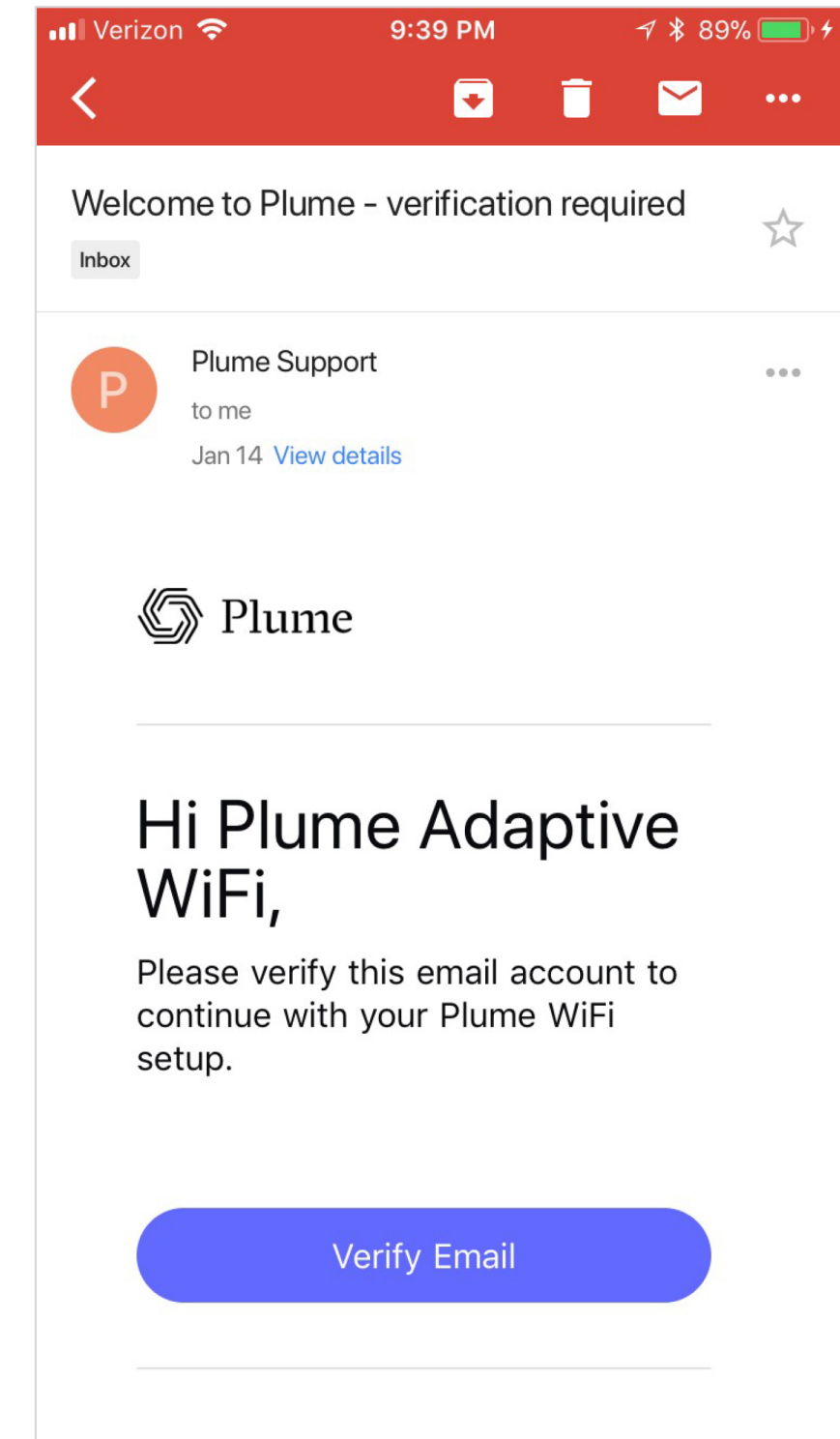Let's pick a password to manage your Plume account.
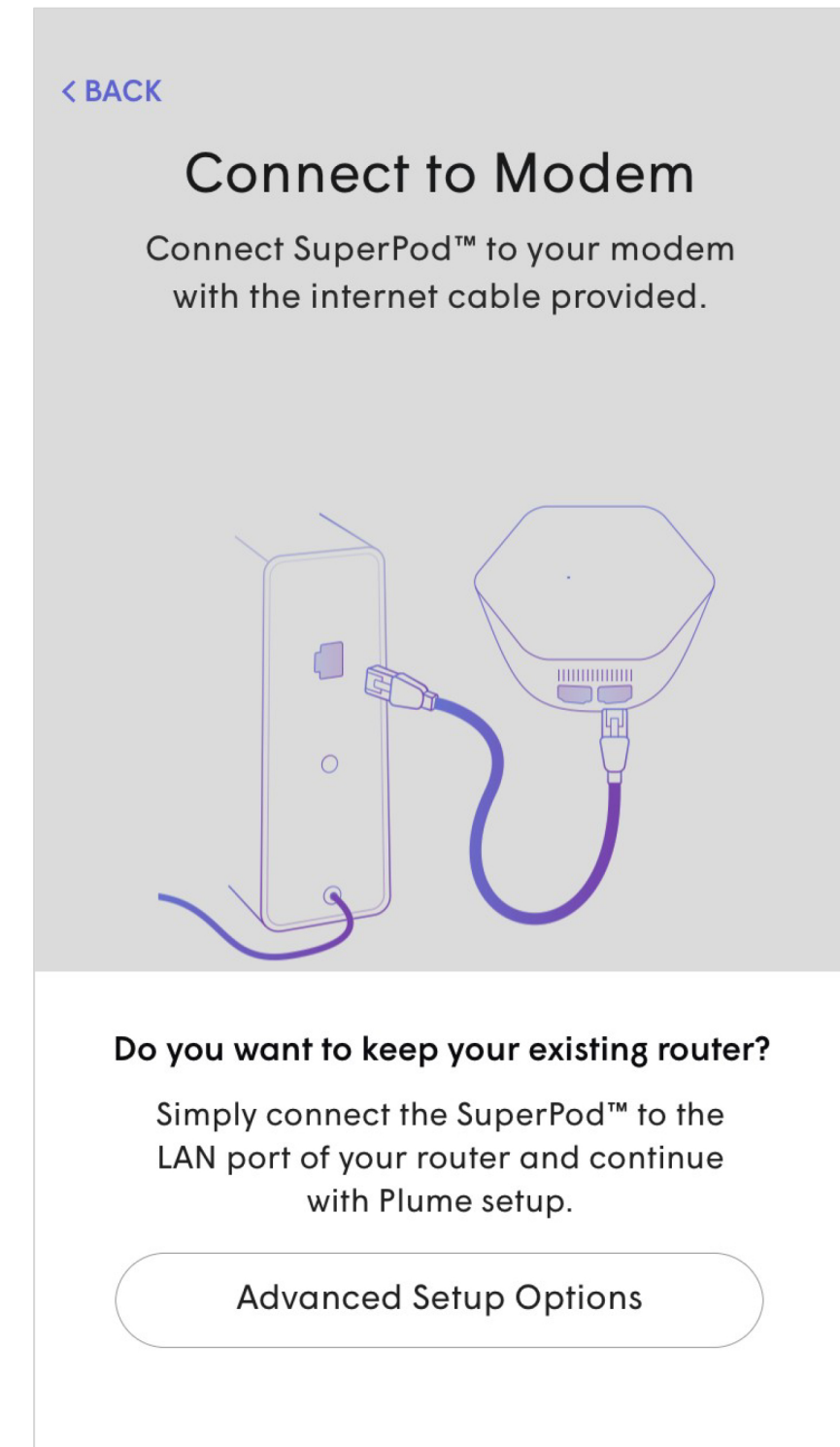
🔒 Choose Password

Sign Up

Account Setup

- After you have successfully logged into the Plume App, an email will be sent to you and you will need to click on the Verify Email link to continue the setup process.

< SIGN OUT

Check Your Email

We have sent a verification link to keithmkolmos@yahoo.com.

Resend Verification Email

Open Mail app

📶 Verizon 🛜   9:39 PM   🔋 89% ⚡

Welcome to Plume - verification required

Inbox

P   Plume Support
    to me
    Jan 14 View details

◇ Plume

Hi Plume Adaptive WiFi,

Please verify this email account to continue with your Plume WiFi setup.

Verify Email

◇ Plume®

Connect the 1ˢᵗ Pod

- A SuperPod should be plugged into the modem using the included Ethernet cable.
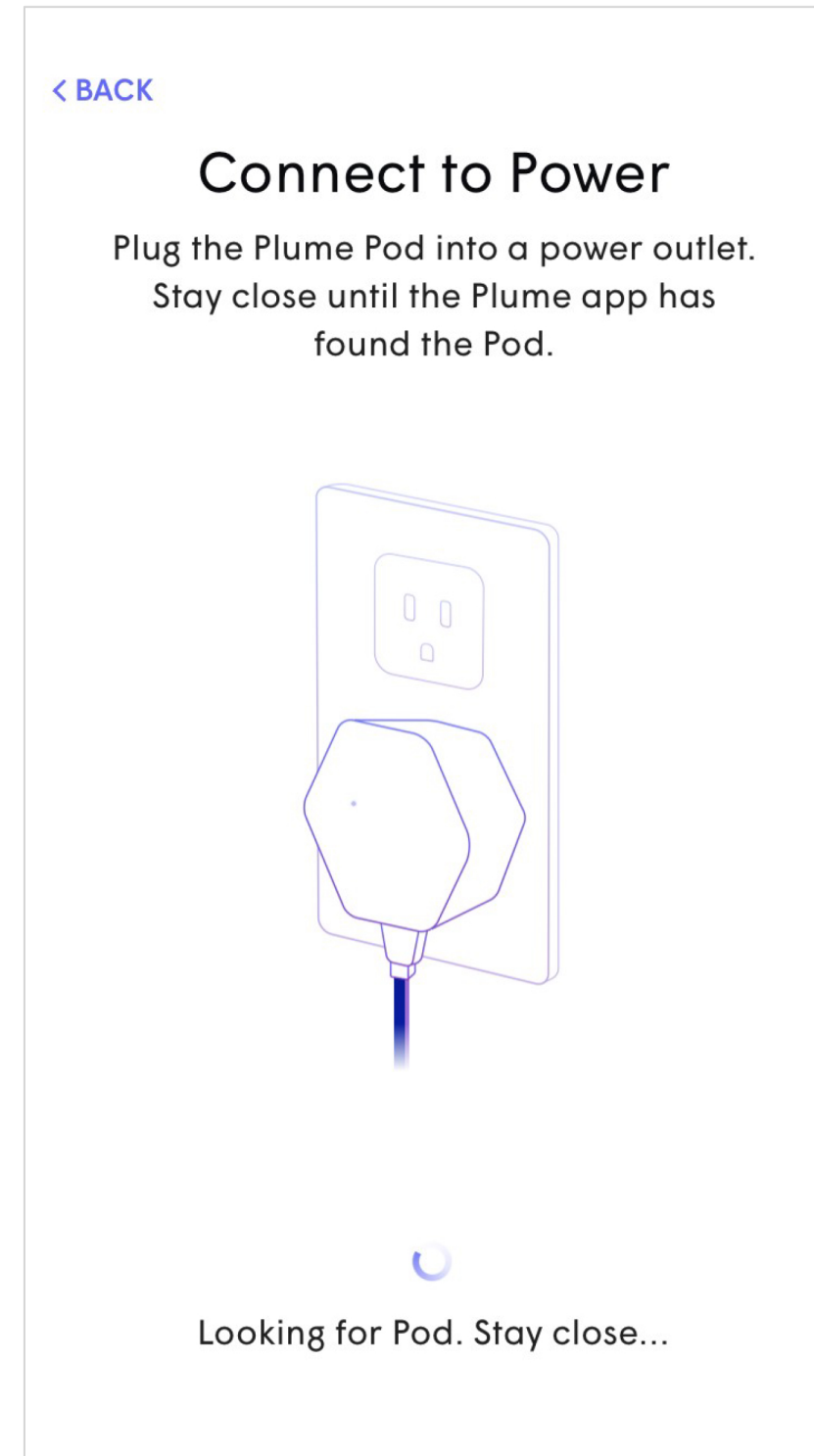
- Tapping View Options followed by Advanced Setup Options will provide customers with additional configurations based on how their previous network was set up. (routers, modem/router combos, switches, etc.)

‹ BACK

Connect to Modem

Connect SuperPod™ to your modem with the internet cable provided.

View Options...

Next

‹ BACK

Connect to Modem

Connect SuperPod™ to your modem with the internet cable provided.

Do you want to keep your existing router?

Simply connect the SuperPod™ to the LAN port of your router and continue with Plume setup.

Advanced Setup Options

Plume
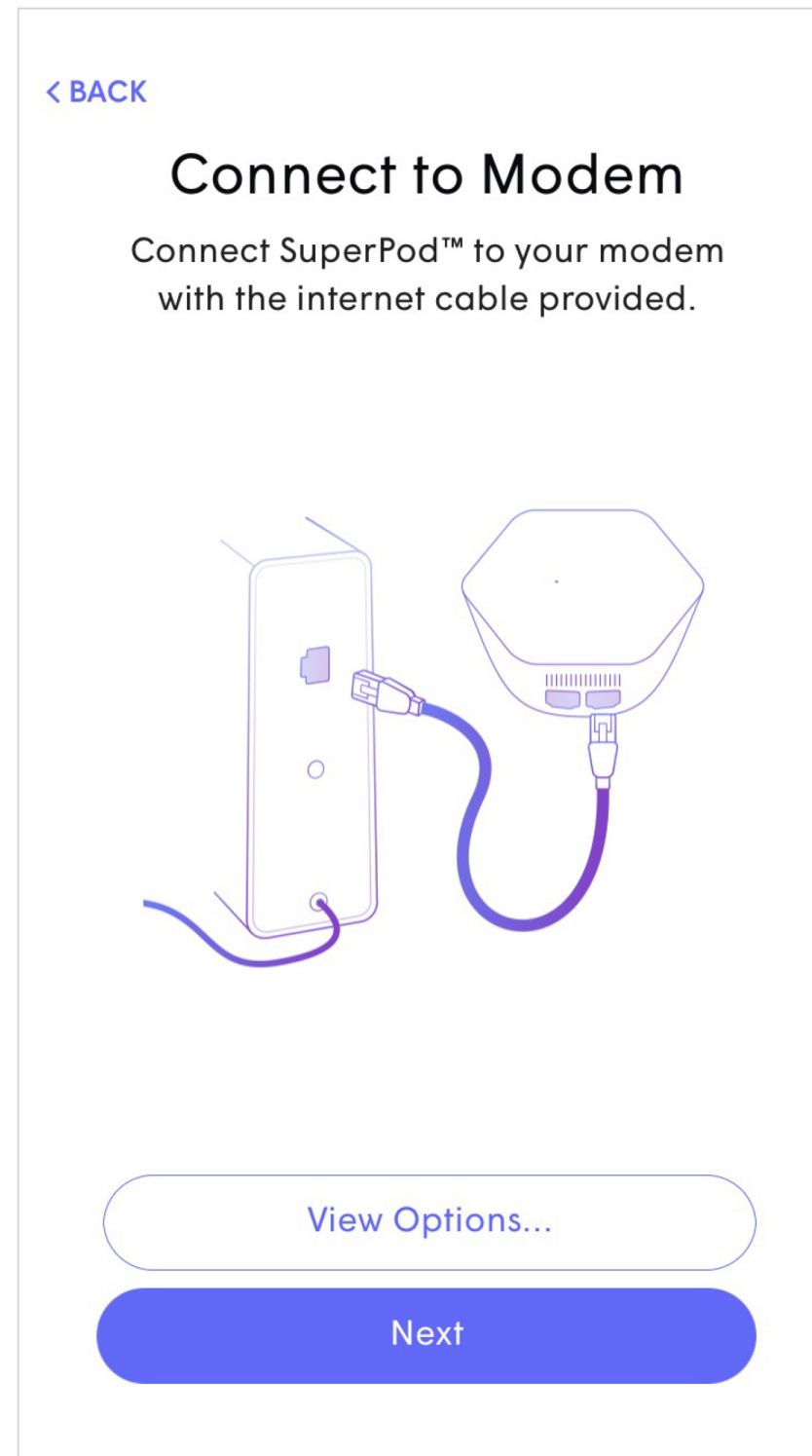
Connect to Power

- The Gateway pod should now be plugged into the power outlet.

- The LED will turn solid for a moment and will begin to slowly pulse.

- If the modem was left unplugged from the previous step, it is at this point it should be plugged back into power.

- Stay close to the pod so the app can find it via Bluetooth.

- The LED will continue to slowly pulse until the pod connects to the cloud.

‹ BACK

Connect to Power

Plug the Plume Pod into a power outlet.
Stay close until the Plume app has
found the Pod.

Looking for Pod. Stay close...

Set Up the New Wi-Fi

- Once connected, the app will prompt you to input your new Wi-Fi name (SSID) and Password.

- To simplify setup, you may use your pre-existing SSID and password. This will allow all devices to easily switch to the new Wi-Fi network once the old one has been turned off, without needing to update credentials on every single Wi-Fi client.

- Alternatively, this could be an opportunity to setup a completely new Wi-Fi network name and/or password. This would help ensure that the new Wi-Fi network starts off as secure as possible.

Set Up Your New WiFi

Personalize WiFi name to your liking. You can also change it anytime within the Plume app later.
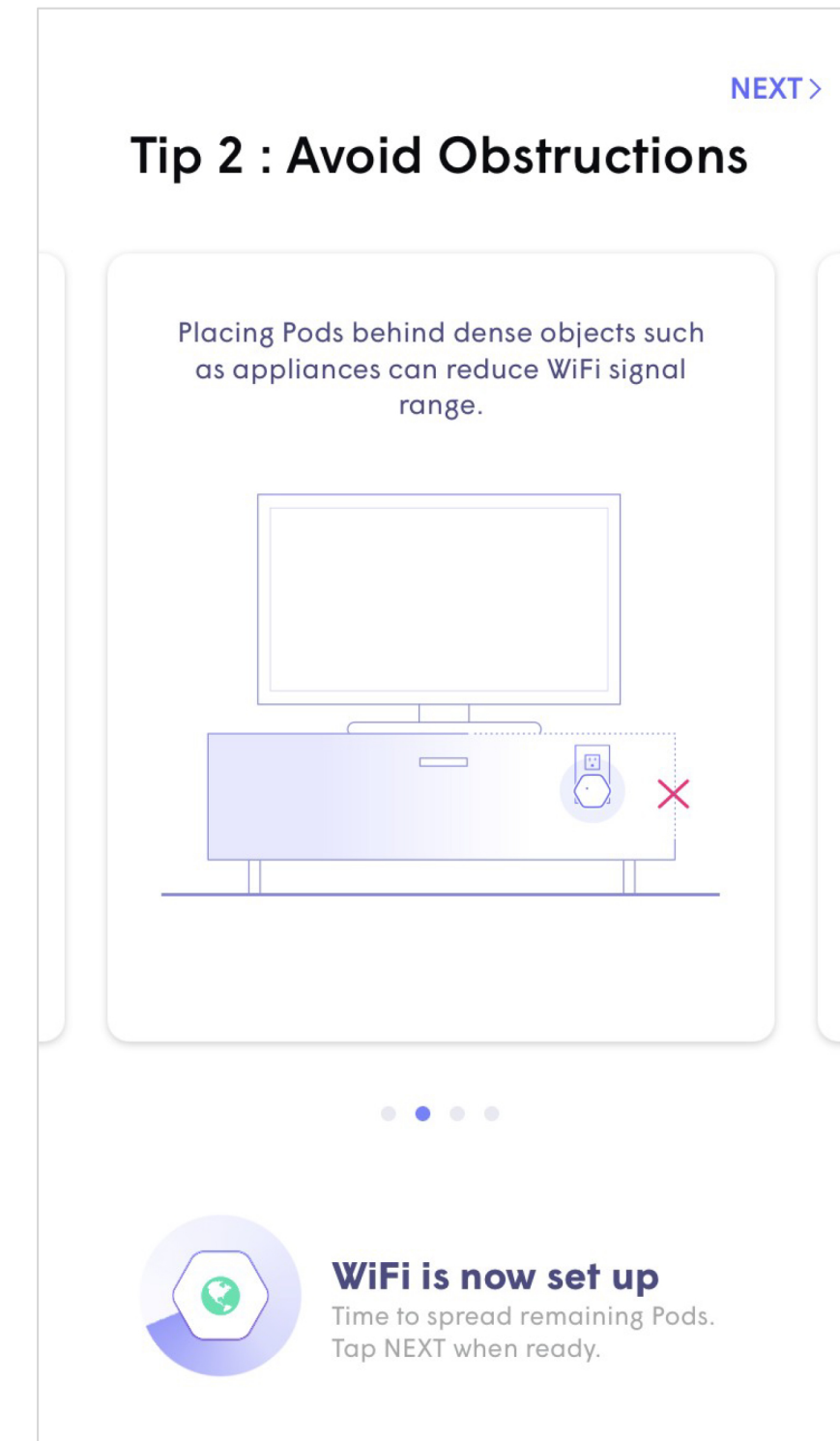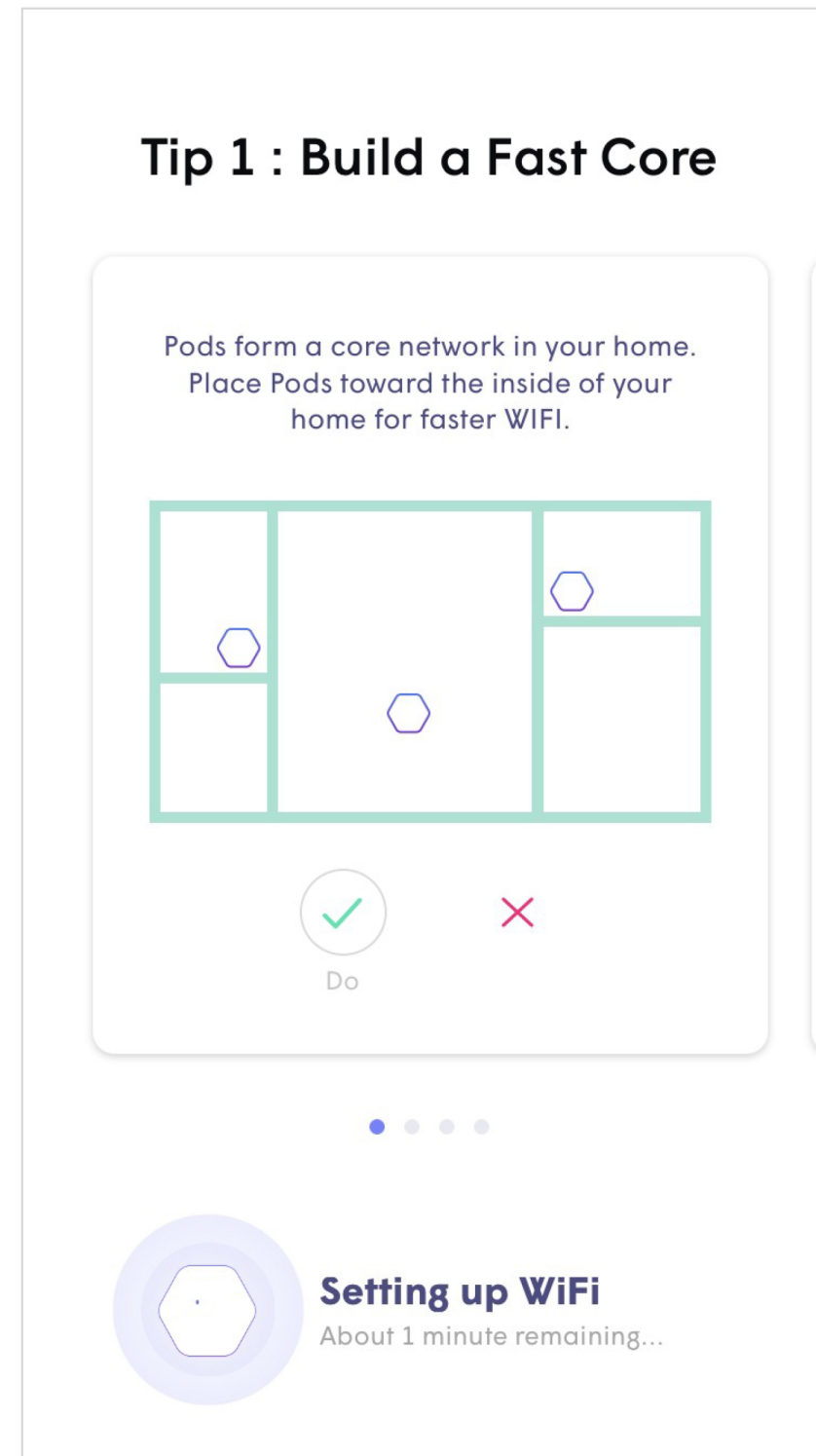
Choose Wi-Fi Name

Choose Wi-Fi Password

SHOW

Minimum of 8 characters

Next

Plume

Pod Placement Tips

- Once the Gateway pod connected to the cloud, the LED should now turn off.

- At the bottom of the screen, the progress on the new network configuration will be displayed.

- The app will show a series of tips on how best to position the remaining pods.

Tip 1 : Build a Fast Core

Pods form a core network in your home. Place Pods toward the inside of your home for faster WIFI.

Do

Setting up WiFi
About 1 minute remaining...

NEXT ›

Tip 2 : Avoid Obstructions

Placing Pods behind dense objects such as appliances can reduce WiFi signal range.

WiFi is now set up
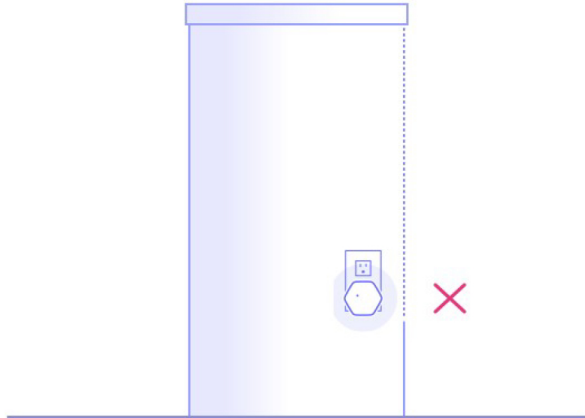Time to spread remaining Pods. Tap NEXT when ready.

Plume

Pod Placement Tips

- Tips include how to avoid blocking the signal with furniture and other objects as well how to avoid blocking the second outlet.

NEXT ›

Tip 3 : Avoid Metals

Be especially mindful of metal objects such as waste bins or appliances. They interfere with the WiFi signal in dramatic ways.
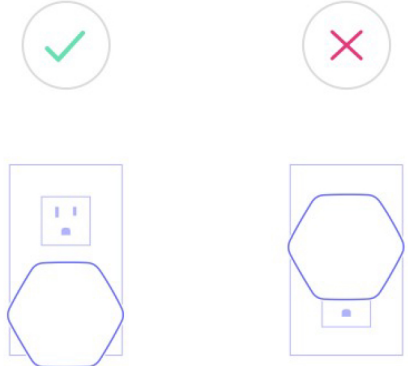
WiFi is now set up
Time to spread remaining Pods. Tap NEXT when ready.

NEXT ›

Tip 4 : Keep Your Plugs Free

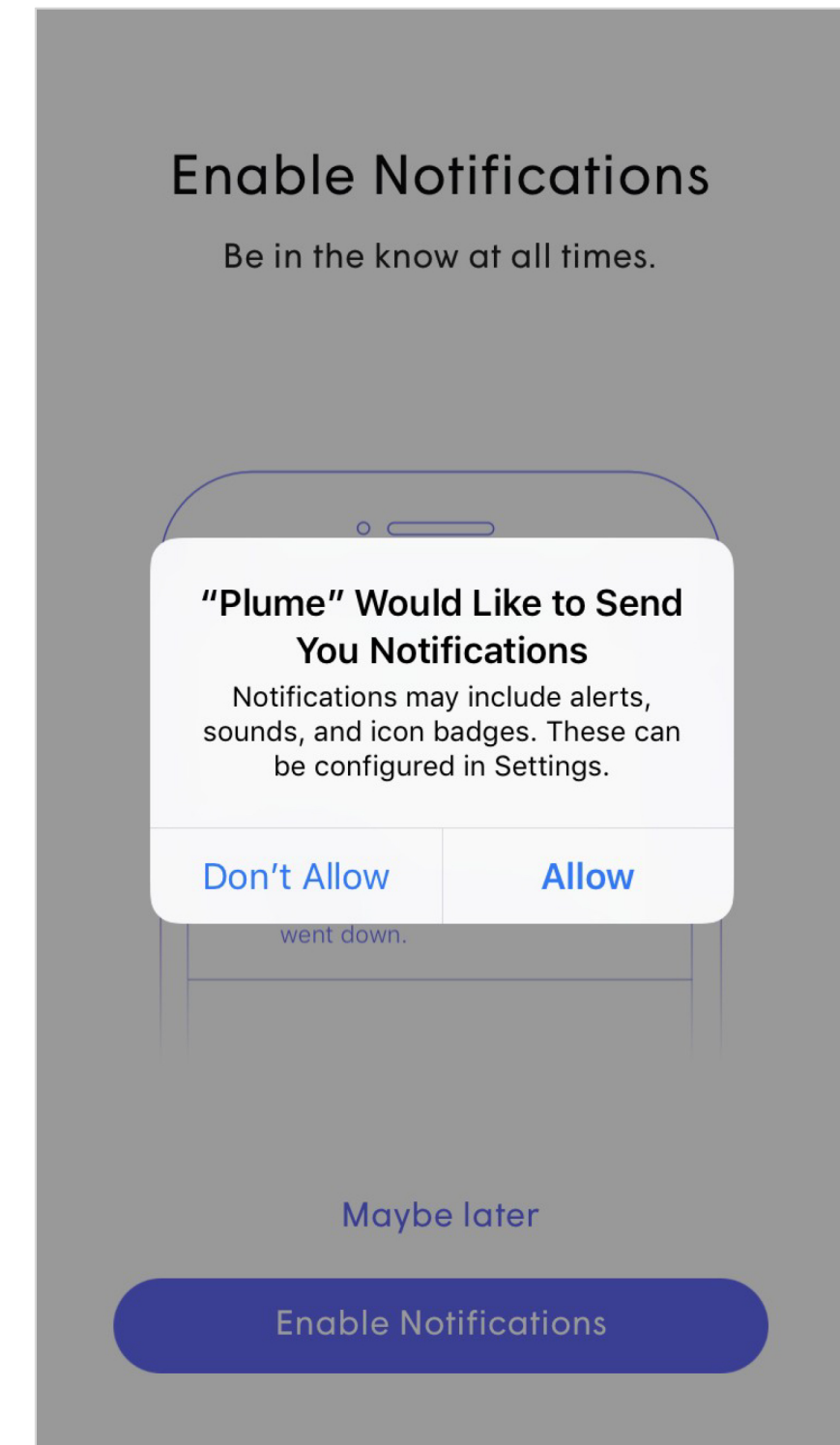We recommend using the bottom outlet to make other device plugs easier to access.

WiFi is now set up
Time to spread remaining Pods. Tap NEXT when ready.

Plume

Enable Notifications

- Choosing to Enable Notifications, will send a push alert to your phone in case of events on the home network or security alerts triggered by AI Security.
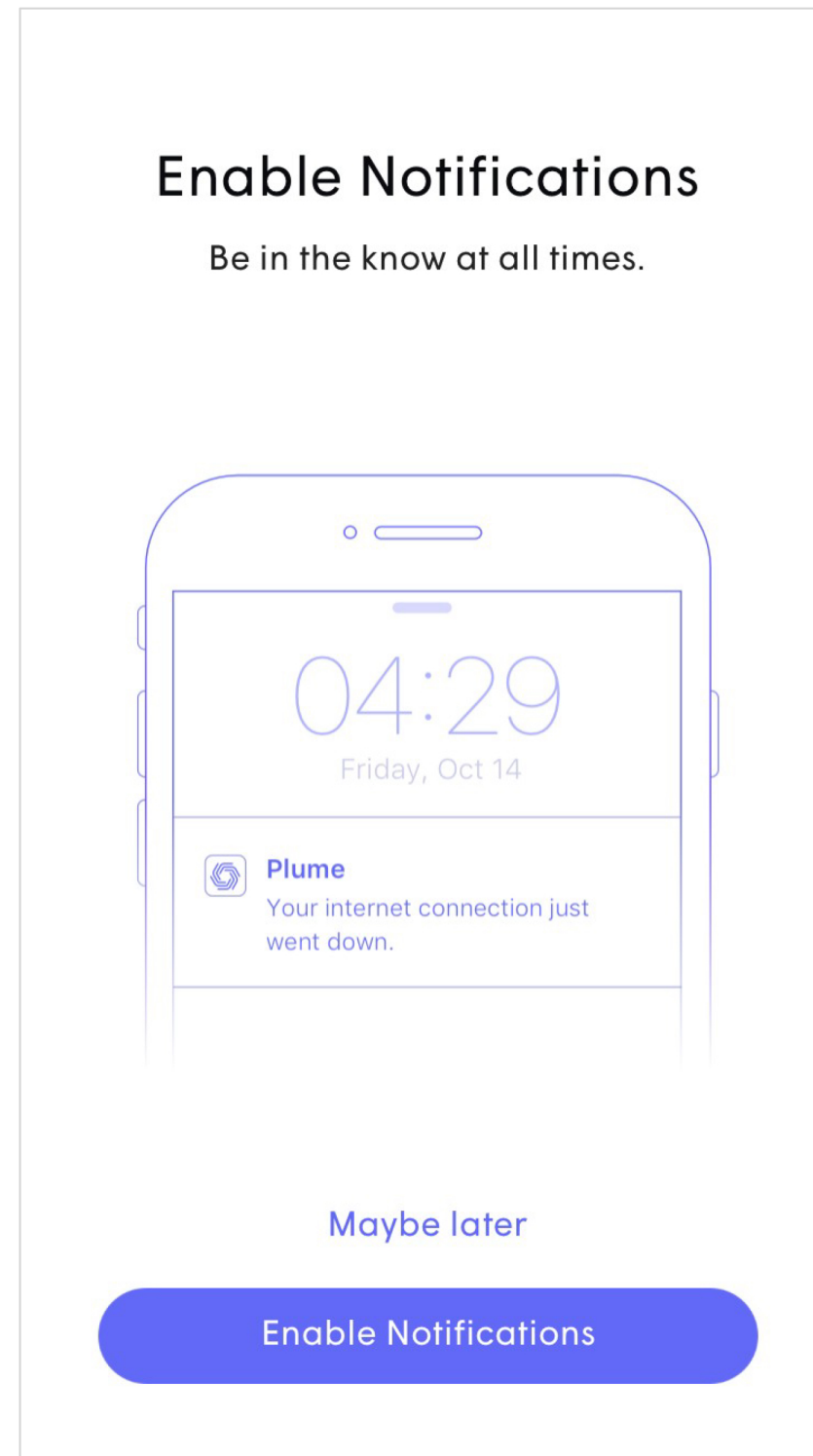
Plume

Join your Wi-Fi

- The Plume app will prompt you to join the new Wi-Fi network.

- Tapping on Join will take you out of the Plume app and into the Wi-Fi settings so you can join.

- Once back in the Plume app, a **Welcome Aboard** message indicates that the device is now connected and the new Wi-Fi network is operational.

Join your WiFi

Approve connection to [Plume WiFi]

"Plume" Wants to Join Wi-Fi Network "[Plume WiFi]"?

Cancel   Join

Welcome Aboard

Successfully connected to Plume Network

Connected to Plume Network

Done
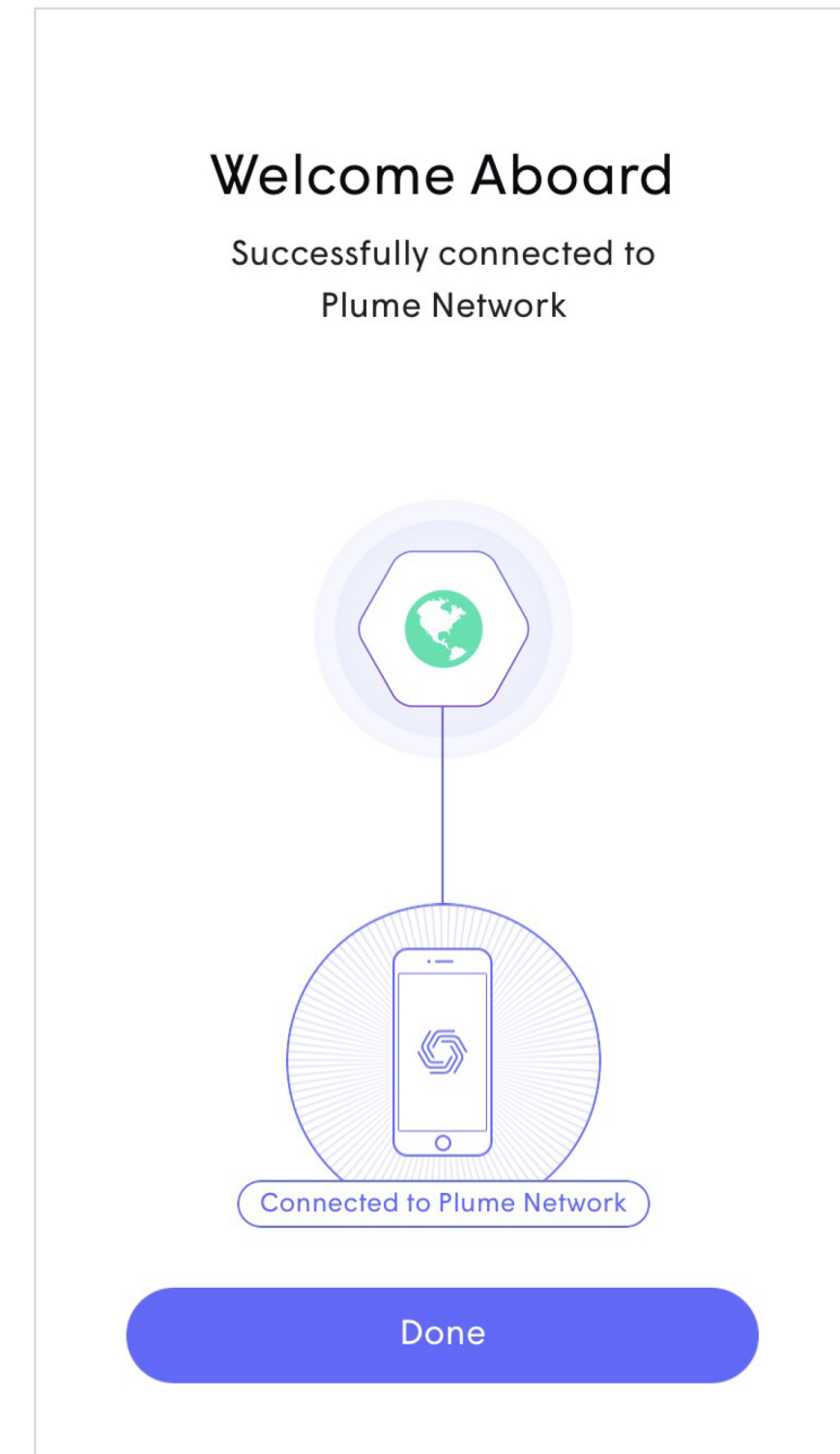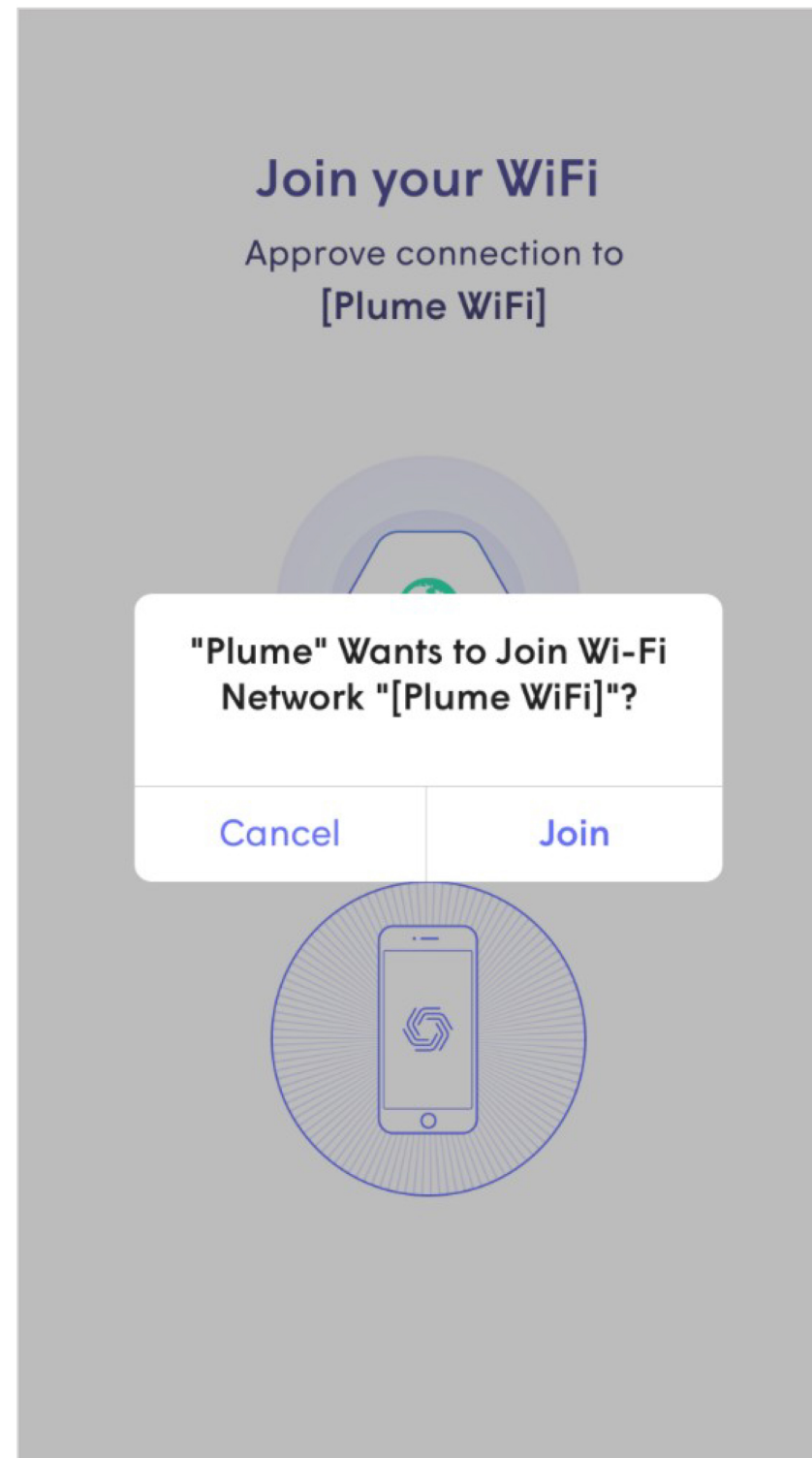
Naming Pods

- While this is an optional step, pods can be named for easier identification later.

- Tapping **Snooze**, will skip this step.

- To name the pods, bring the device close to each pod that is to be named. Bluetooth is used to identify the closest pod.

- Choose from the list of default names or enter a custom name for each pod.

Name Pods for easy identification.
If you ever have a problem with one of the Pods, you won't have to hunt for it all over your home wondering which one is "ROOM 3"!

Snooze   Name Pods...

Looking for Pod...

Tap to rename a Pod

Bedroom

Office

Plume®
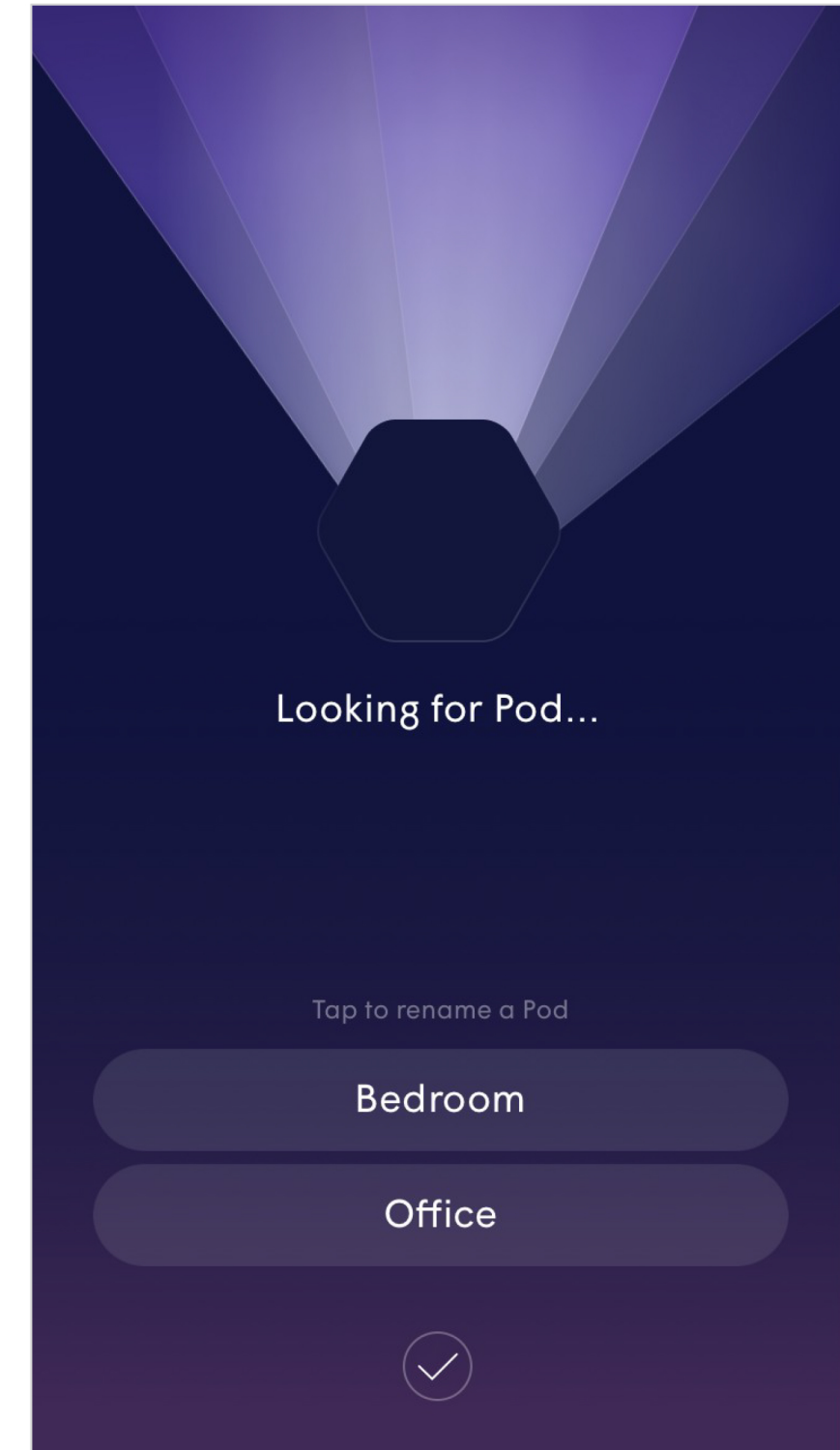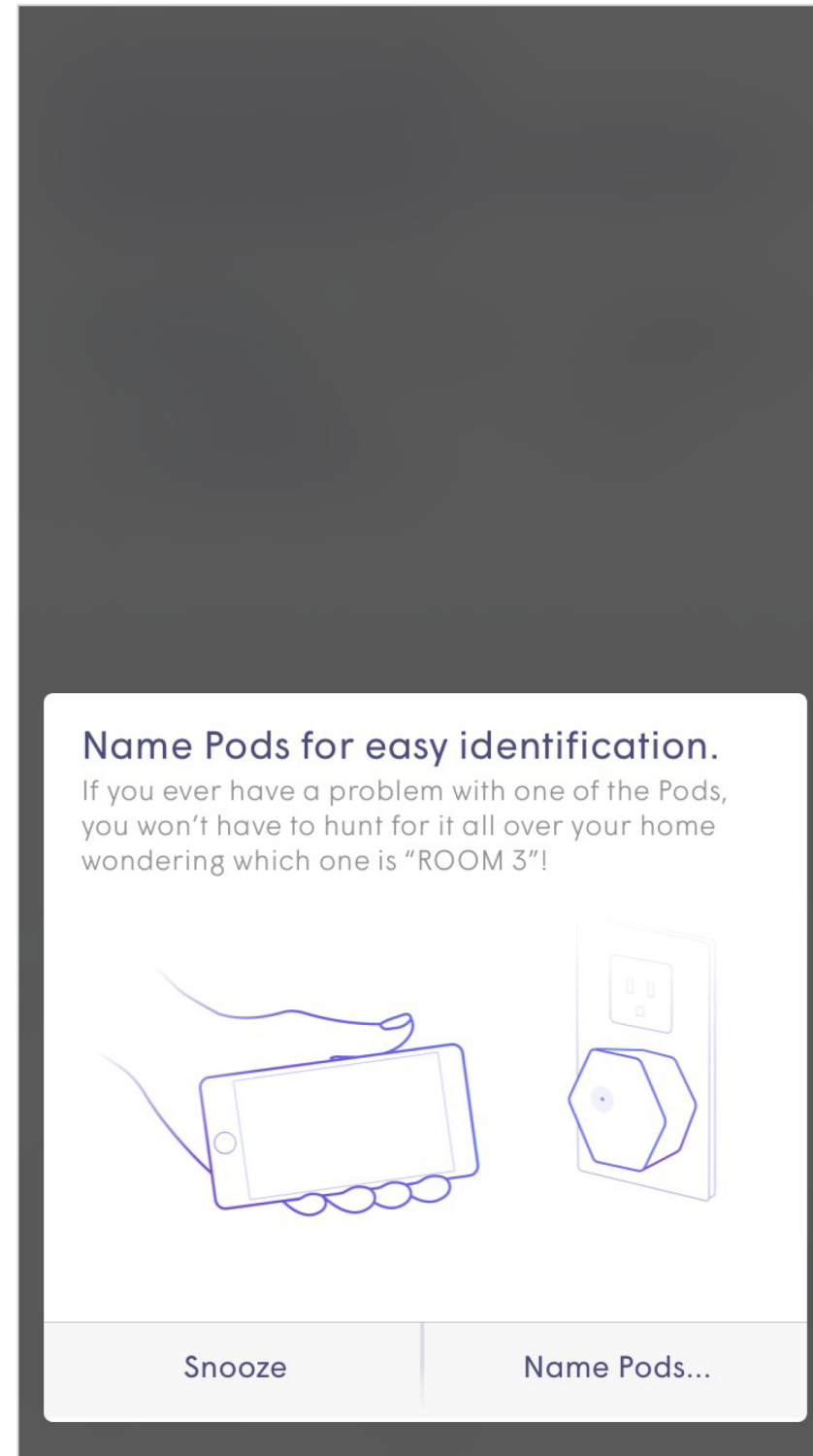
First Optimization

- The first optimization is the last part of the initial setup.

- The app will describe what the customer can expect from these optimizations over the next few weeks.

- As the cloud receives more information about the environment from the pods, optimizations will continually be fine tuned and the performance will continue improve.

- Additional optimizations will be triggered every night around 2AM and then as needed based on environmental factors.

Hi Plume Adaptive WiFi!

Welcome to Plume Adaptive WiFi.

As Plume learns more about your household's needs, it will self-optimize and continue to get better each day.

HAPPENING NOW, 15-30 MINS

Plume takes initial measurements of your home environment to kick-off a pre-optimization through the cloud. After this you'll have great coverage and good WiFi capacity around the home.

Hi Plume Adaptive WiFi!

Welcome to Plume Adaptive WiFi.

As Plume learns more about your household's needs, it will self-optimize and continue to get better each day.

WITHIN NEXT 24 HRS

Plume will perform a substantial first optimization. Speeds and bandwidth capacity throughout your home will improve as Plume learns more of the connected devices' needs.

Hi Plume Adaptive WiFi!

Welcome to Plume Adaptive WiFi.

As Plume learns more about your household's needs, it will self-optimize and continue to get better each day.

OVER NEXT FEW WEEKS

Plume will continue with advanced optimizations, allocating capacity to those rooms and devices that need it the most. For example, rooms where you enjoy video streaming TVs.

Plume